



## **Cancellation - No Show & Booking Policy**

*Our time spent with you is especially important to us. We value you, your time and certainly your choice to do business with us. Please understand that when you cancel/reschedule the last minute, less than 24 hours, or no show, it is difficult to fill your appointment time with another guest who is on our waitlist.*

**Booking Fee:** There will be a DEPOSIT of \$50 - \$100 based on services requested/scheduled to secure your appointment. This fee will be deducted from the total at the end of your visit with us. Deposits are only applicable up to two rescheduled appointments.

**Cancellation/No show Fee:** Appointments that are cancelled less than 24 hours or no shows will be charged 50% of the services which were scheduled. While we appreciate it can sometimes be out of your control and emergencies can arise, we are still left with time that cannot be filled at the last minute. We will ALWAYS discuss your circumstances with you and offer flexible alternatives where possible to provide a positive way forward for both our clients and the Salon.

Our Salon also performs Hair Extensions. This is an extensive procedure and incredibly detailed. Each client has a unique color and style, therefore a deposit of half of the cost of the extensions are to be paid prior to ordering them.

We look forward to serving our new and current clients today, tomorrow and for many years to come.

Thank you for your understanding,

Bliss Beauty Boutique